

## **Missing LifeLabs Microbiology Result Notice**

LifeLabs called in this result to the ED.

The result is not available in the "Results Call Back" system and, as such, is not actionable.

### **Once Complete please forward to:**

- 1. Lab Manager Jo Perri:** [Joseph.Perri@niagarahealth.on.ca](mailto:Joseph.Perri@niagarahealth.on.ca)
- 2. SCS ED Clinical Supervisor:** [Kathleen.Kullerkupp@niagarahealth.on.ca](mailto:Kathleen.Kullerkupp@niagarahealth.on.ca)

Date & Time of call \_\_\_\_\_

Patient Name: \_\_\_\_\_

MRN: \_\_\_\_\_

FIN: \_\_\_\_\_

Visit Date: \_\_\_\_\_

Sample/result Details: \_\_\_\_\_

Notes: \_\_\_\_\_

This will need investigation by the Lab to ensure the result is in the Results Call back system, if the patient is actually an ED patient.

Common reasons why the result is not there:

1. It is not an ED patient. Please forward to the appropriate department.
2. Human entry error from LifeLabs. Please correct.
3. The patient has been admitted. Please forward the appropriate department
4. The result does not meet the urgency requirement for the callback system, e.g., non-critical prelim. The result should show in the system once finalized. Please ensure it is finalized once possible.